

Competition Purse - Frequently Asked Questions

Q. What is the timeframe for the Competition Purse at Balcarrick Golf Club?

A. The club are initially introducing the purse system for all club competitions from 15th June. Members are able to access their Purse from now to open their accounts. The minimum amount to open the account is €30 (€20 for Intermediates/Juniors)

Q. I only play casual golf. How will the competition purse affect me?

A. Generally the competition purse will not affect you and you will be able to book your casual golf on-line or with the Pro Shop as normal. However, if you play casual golf at times when the competition purse is in operation your purse will be marked for the deduction of the competition fee. However, no deduction will be made from your account when the competition fees are deducted after the competition. Please note though that you must have enough credit in your competition purse to make a casual booking during these times.

Q. Can I top up my account balance using my debit card or credit cards?

A. Yes. Debit card and credit card payments are supported by the new system.

Q. Other than on-line is there a way for me to top up my Competition Purse account?

A. You can call to the Office or the Pro Shop and simply top up your account using cash or debit card/credit cards.

Q. I don't have a debit/credit card so how can I top up my Competition Purse?

A. You will be able to use cash to top up your account in the office or with the Pro Shop.

Q. How do I top up my Competition Purse on-line?

A. All you do is log into the booking system as normal and click on the 'Top Up' button. Then select the amount you wish to top up and follow the instructions to enter your credit card details. Your Purse will be updated immediately.

Q. How much can I top up each time?

A. You will be able to top up between €10 and €100 on-line. You will also be able to top up between these amounts in the office or with the Pro Shop.

Q. My playing partner does not have a credit card. Can I top up his account on-line?

A. No. You can only top up your own Competition Purse on-line.

Q. Can I use Golf Ireland vouchers to top up my account balance?

A. No. For administrative reasons it is not possible to use Golf Ireland vouchers to top up your account.

Q. If I am having difficulty topping up my account what should I do?

A. If any member is having any issues in topping up their account they should feel free to contact the office for assistance.

Q. How do I know how much credit I have in my Competition Purse account?

A. When you log into the online booking page you will see your Purse balance on the top of the screen alongside the "Top up" button. You can also view a history of all your transactions.

Q. Once I have topped up my competition purse, how do I book into a competition?

A. You will book into a competition in exactly the same way as now. The only difference is that the booking will be rejected if there are insufficient funds in your purse to cover the entry fee.

Q. How will I pay my competition entry fee?

A. To enter a club competition you will enter your name on the BRS timesheet (as is currently the case). This will mark your account to be debited with the appropriate entry fee. The fee will only be deducted from your account once the competition has been marked as completed by the competition administrator. The competition monies will then be transferred from your account to the Club account.

Q. Will I be able to book myself into a club competition on-line if I do not have credit in my Competition Purse?

A. No. The booking system will automatically reject your booking if you (or someone on your behalf) tries to book into a club competition during these times when you have insufficient funds to cover the entry fee. You will however get a message warning you of this and inviting you to top up your account. You can then do this on-line.

Q. Will the office or Pro Shop be able to book me into a competition if I do not have credit in my Competition Purse?

A. No. The booking system will automatically reject the booking if the office or Pro Shop try to book you into a club competition when you have insufficient funds to cover the entry fee.

Q. Will I be able to book my playing partners into a competition if they do not have sufficient funds in their competition purse accounts?

A. No. Competitions will be set up to charge the members that are playing so each individual must have sufficient funds to cover the entry fee otherwise the booking will reject the partner that does not have sufficient funds in their account.

Q. If I forget to book online and arrive at the Club to play in a competition can I enter a club competition?

A. The Pro Shop will be able to enter you in the competition (subject to a slot being available) provided you have credit in your competition purse. If there are insufficient funds in your account you can top up there and then.

Q. What if I put my name down for a competition and something comes up that means I can't play?

A. If you cancel before the closing time for the competition (i.e. 6pm the day before) you will not be charged for the competition entry. Anyone who cancels after that will be charged. The competition entry fee may be reimbursed to a member who has a genuine reason for not showing up.

Q. What happens if I make a booking and forget to play?

A. Members who make a booking and do not cancel before the closing time of the competition will have their account debited when the competition is completed.

Q. Is the entry fee deducted from my account at the time of booking?

A. No. While you must have funds in your account to make the booking, the entry fee will only be deducted after the competition has been completed. This allows time for members who are unable to play to cancel without being charged and then refunded (subject to cancelling before the competition closing time as previously outlined).

Q. Can I cancel my booking and make another booking for the same competition before the closing time of the competition without being charged.

A. You can make as many amendments as you wish before the closing time of the competition and you will only be marked for payment once.

Q. How do I know the entry fee and the closing time of the competition by which I should cancel without being charged for each competition?

A. This information will be displayed on the BRS online booking page for each competition.

Q. If a competition is cancelled do I get my money back?

A. Yes. Monies are only transferred from your Competition Purse account once a competition has been completed. If a competition is cancelled then no money will be taken from your account.

Q. What is the position of the competition purse monies for a member?

A. The purse monies remain the property of the member. The relevant monies are deducted and transferred to the club only after the completion of a competition. The purse monies will be carried forward into a new year.

Q. How do I enter the "Two's"?

A. In the pro shop as at present, not through the purse system.

Q. I do not use the on-line booking system and I do not have an email account. Someone else books for me. What do I need to do?

A. Even if you do not use the BRS system for timesheet bookings you are still set up on the system and a Competition Purse account will be set up automatically by the office for you. You can then top up your account to allow you to enter weekend competitions. You can do this in the office or with the Pro Shop. Whoever books you in for competitions at present can continue to do so. If you do not

have an email account you will not get confirmation of your competition bookings as at present. Therefore you will need to keep an eye on your account balance to ensure you keep the account topped up. If you have any additional queries please feel free to contact the office or the pro shop.